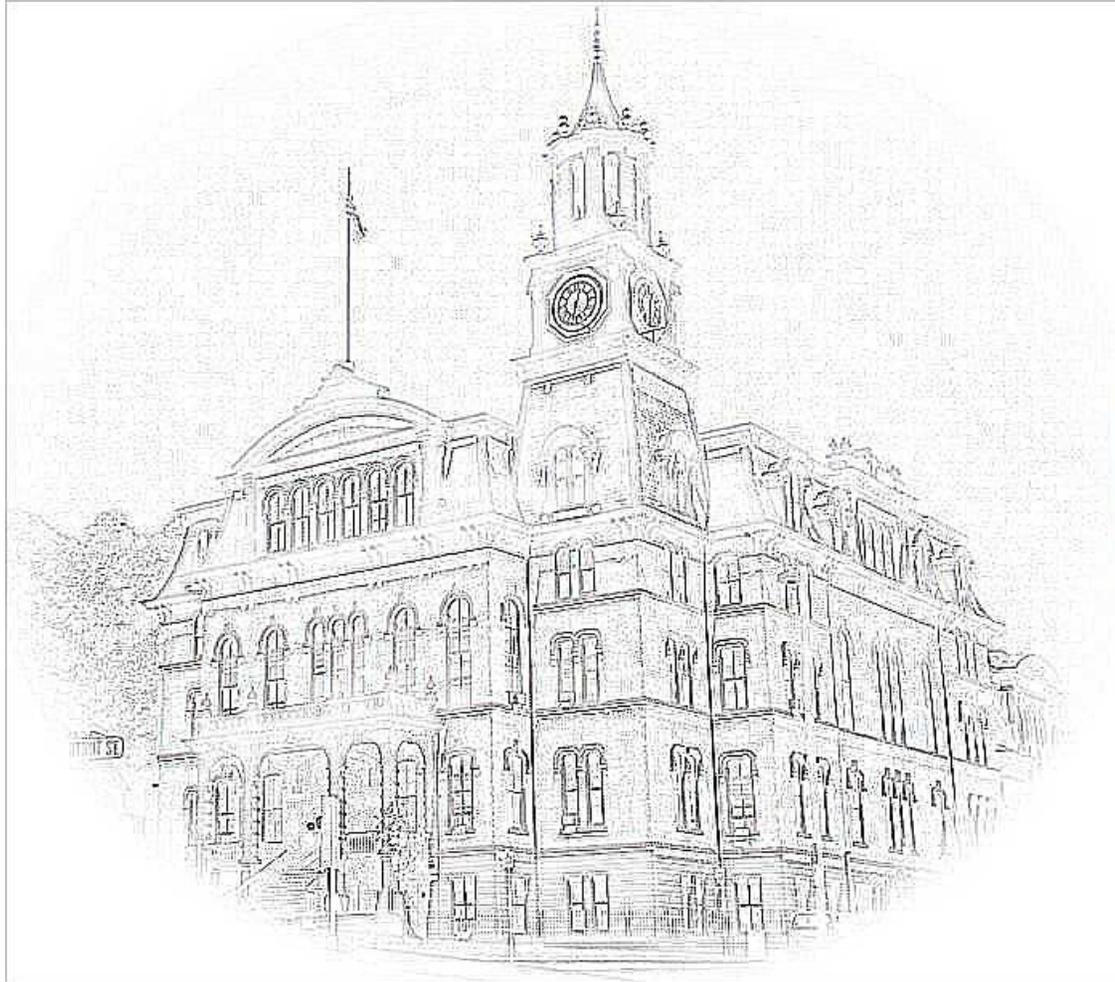


City of Norwich

**FY 2012-2014
Biennial Report**



2015 Calendar

Norwich City Hall, 100 Broadway

WWW.NORWICHCT.ORG

A Message From The Mayor

Dear Citizens of Norwich:

The primary responsibility of the Office of the Mayor is to spearhead the City's economic development efforts. Economic Development is further enhanced by the collaborative team work of the Office of Community Development, the Office of Planning and Development, Norwich Public Utilities and the Office of the Assessor. The City of Norwich and Norwich Public Utilities also funds the Norwich Community Development Corporation (NCDC), which is tasked with assisting the City in improving the City's economic well-being.

My vision for the City is to position Norwich for long range economic growth by attracting new businesses and industry. Further, economic development will increase the visibility of Norwich in a crowded and competitive economic development marketplace. Our historic downtown, our neighborhoods, the historic architecture and village greens are Norwich assets which should be appreciated along with our quality schools, Mohegan Park and recreational facilities, the Ice Rink, Dodd Stadium, our waterfront and the municipal golf course.

The 2014-2015 budget process was difficult due to the continued increase in the costs of services. The City benefited from dedicated revenues from the State both for the financial aid of our municipality and improvement assistance for our schools. We have, under financial constraints, been able to maintain quality of life impacts such as community policing, infrastructure maintenance and gas line expansion.

Citizen involvement is vital in making Norwich a vibrant place to live and work. There are opportunities for everyone to volunteer at local schools, to serve on one of the City's boards and commissions, or to participate in community venues such as Crime Watch or Greeneville Neighborhood Revitalization Zone. We have instituted a monthly open forum, public hearing for individuals to address the City Council on matters of concern, not necessarily on the City Council Agenda. I and the other members of the City Council look forward to hearing your concerns and ideas. Thank you for your support.

Mayor Deberey Hinchey

A Message from the City Manager

Honorable Mayor, Members of the City Council & Citizens of Norwich:

It is a pleasure to submit to you the 2012-14 Biennial Report of the City on our activities for the last two years.

During this time frame, we were challenged with a difficult economy to maintain important and vital services for our community. As always, with the commitment of our dedicated elected officials, we were able to weather the constraints of a sluggish local, regional, and national economy, as well as maintain a reasonable tax rate for our taxpayers.

Our budget process over the last two years has been difficult necessitating reductions in funding which forced lay-offs or not filling positions in department staff levels.

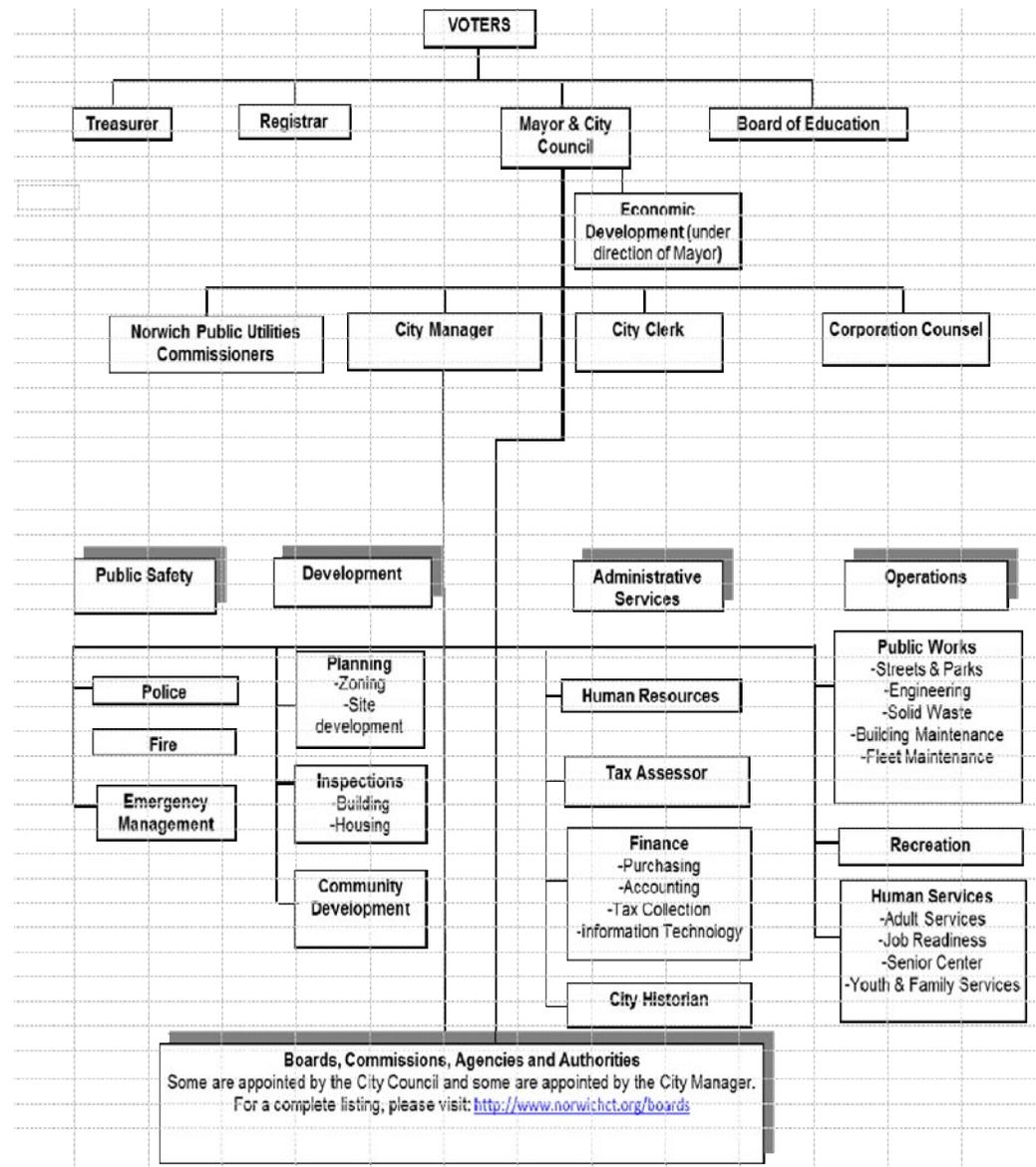
Nevertheless, we continue to have committed and hardworking City employees that get the job done. Our Finance Department continued its annual tradition of receiving the Certificate of Achievement for Excellence in Financial Reporting, our Public Works Department does an outstanding job in maintaining the vital infrastructure of our City which is so critical to the quality of life and the attraction of future investment in our community. Our City Clerk's office continues to exhibit a model of efficiency and proficiency in all their activities in maintaining our vital records in a top notch fashion. Our public safety agencies, recreation and other departments strive each day to improve and protect the lives of our residents.

Within this report, you will find an accounting of the activities of our City departments and agencies for the last two years.

I take this opportunity to thank all of your employees for the job they do each day to serve the residents of our great City.

Alan H. Bergren, City Manager

City of Norwich Organizational Chart



City of Norwich Directory

Departments/Offices

Animal Control	887-5747	Human Resources	823-3713
Assessors	823-3723	Human Services	823-3778
Blight Control	823-3762	MIS	859-4404
Board of Education	823-6284	Planning & Zoning	823-3766
Building Inspector	823-3745	Police Department	886-5561
City Clerk	823-3732	Public Parking	889-5586
City Manager	823-3751	Public Utilities	887-2555
Community Development	823-3770	Public Works	823-3789
Corporation Counsel	889-3321	Purchasing	823-3706
Economic Development	823-3742	Recreation	823-3791
Emergency Management	887-1018	Registrar of Voters	823-3754
Finance	823-3730	Senior Center	889-5960
Fire Department	892-6080	Tax Collector	823-3760
Health Department	823-1189	Treasurer	823-3712
Historian	859-5349	Uncas Health District	823-1189
Housing Authority	887-1605	Youth Services	823-3782
Housing Inspector	823-3739		



2013-2015 City Council

Standing left to right: Mark Bettencourt, William Eyberse, William Nash, Terell Wilson. Seated left to right: President Pro-Tem Pete Desaulniers, Mayor Debercy Hinchey, Sofee Noblick.

Office of Mayor and City Council **823-3742**

Mayor Debercy Hinchey	823-3743
William Nash	859-9118
Pete Desaulniers	889-1916
William Eyberse	822-1008
Sofee Noblick	889-2058
Mark Bettencourt	887-0189
Terell Wilson	639-1949

911

- Police
- Fire
- Medical

EMERGENCY CALLS

City Clerk

Betsy Barrett, City Clerk

823-3732

The Town Clerk's office is one of the most visited offices in Town Hall. It is where you will find information about recording land records, applying for a marriage license, applying for an absentee ballot, obtaining a birth certificate, information on dog licensing, filing a Trade Name Certificate, Notary Public services and obtain minutes and agendas of all City boards & commissions, and that's just to name a few of our services.

Responsibilities

- Record and maintain all records of real property and mobile homes
- Collect conveyance taxes for the City and State
- Administer elections and absentee ballot voting
- Register electors
- Issue fish and game licenses and permits, itinerant vendors' licenses, and dog licenses
- Register fictitious name certificates, military discharge records
- Issue burial and cremation permits
- Register and certify notaries of the public
- Approve liquor permit applications
- Provide notarial services, genealogical research assistance, land records research instruction, and passport application processing
- Publish the City Council meeting agenda and prepare and maintain the minutes of all City Council meetings and public hearings
- As Registrar of Vital Statistics: maintain all records of births, marriages, and deaths occurring in Norwich and of Norwich residents of other towns

Accomplishments

- Applied for & awarded State grant money to continue scanning of older land records
- 26% increase in efficiency in indexing documents through computer upgrade
- Re-organized the office to be more user-friendly and performed many other tasks to increase efficiency

Fiscal Year	2012-13	2013-14
Land records	7018	6823
City Council Meetings	27	29
Absentee Ballots	304	306
Marriage Certificates	294	313
Death Certificates	484	433
Birth Certificates	842	894
Dog Licenses	1693	1693

Registrar of Voters

Dianne Slopak, Republican Registrar

823-3754

Dianne Daniels, Democrat Registrar

Responsibilities

- Meet federal, State & local statutory requirements & deadlines for election related activities
- Recruit volunteers & ensure proper level of certification for all staff & volunteers
- Ensure accuracy of existing voter registration data and educate registered voters on appropriate precinct locations

Accomplishments

- Completed annual canvas of voters
- Organized and ran one primary and general election
- Provided accurate voter registration lists for candidates, City Clerk and other interested parties
- Supported voter registration drives
- Trained all election workers to perform their assigned duties for each election
- Conducted voter outreach to inform electorate of precinct and location changes

Fiscal Year	2012-13	2013-14
Total # of Voters	21,005	21,000
Voters Added to Roles	2255	700
Changes	6873	1040
% Eligible Voters Voting	61.25	30.00
Voting Locations	5	5

January 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 New Year's Day City Hall Closed 	2	3
4	5 City Council 7:30-Council Chambers	6	7	8	9	10
11	12	13 Board of Education 5:30- Kelly Middle School	14	15	16	17
18	19  Martin Luther King Day City Hall Closed	20 City Council 6:30-Council Chambers City Plan 7:00 23 Union St.	21	22	23	24
25	26 Redevelopment Agency 5:00—Room 210 City Hall	27 Harbor Management 5:00—Room 219 City Hall	28	29	30	31

Community Development

Gary Evans, Director

823-3770

Responsibilities:

- Administer the U.S. Department of Housing and Urban Development (CDBG) Program and Lead Hazard Control Grant
- Administer programs through the Connecticut Department of Economic and Community Development
- Ensure that all funds are distributed in compliance with applicable state and federal regulations

Vision:

Contribute to the economic and community development of the City of Norwich and its low and moderate-income residents. Community Development programs contribute to Norwich development by investment in infrastructure and revitalization projects. The Department simultaneously assists individual residents by administering programs that foster financial stability.

HIGHLIGHTED OUTCOMES July 2012-June 2014*			
Property Rehabilitation			
Housing Units Rehabilitated	44	50	88%
Estimated increase in value %	12%	8%	150%
Units Returned to Mkt (Condemned/Uninhabited)	9	15	60%
Job Creation**			
Applications Received	11	15	73%
Norwich Residents Hired	5	10	50%
Neighborhood Stabilization Program I/III			
Foreclosed Units Returned to the Market	21	15	140%
Homeownership Opportunities Created	2	2	100%
Funding Awarded			
Lead Based Paint Hazard Control	\$2.1 million	\$2.1 million	100%
Community Development Block Grant***	\$1.5 million	1.5 million	100%
Brownfield Assessment Dollars	\$200,000	\$200,000	100%
Total Received	\$3.8 million	\$3.8 million	100%
Ratio of City Funds to Private/Non-City Funds	CD leverages \$1.50 for every \$1.00 spent		
Ratio of Total Funds Awarded Vs. Applied	79% Success Rate		
Additional Outcomes			
Completed Renovation of 7th Street Park	1	1	100%
Increase Job Skills/Employment	107	120	89%
Children Tested for Lead Poisoning	132	176	75%
*This data represents two City budget years and reflects projects managed by this office; not all CDBG funded activities are reflected in this information.			
**Job creation does not include job training program which is funded with CDBG, but managed through Norwich Human Services (NHS). Any successes and Norwich residents hired would be reflected in NHS's statistics			
*** Norwich is an Entitlement Community, however, this department applies for and runs some department programming with this funding			

The Community Development Department is committed to improving the quality of life for low and moderate-income Norwich residents.

February 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 City Council 7:30- Council Chambers	3	4	5	6	7
8	9	10 Board of Education 5:30- Kelly Middle School	11	12	13	14 Valentine's Day 
15	16 President's Day City Hall Closed 	17 City Council 6:30-Council Chambers City Plan 7:00 - 23 Union St.	18	19	20	21
22	23 Redevelopment Agency 5:00—Room 210 City Hall	24 Harbor Management 5:00—Room 219 City Hall	25	26	27	28

Emergency Management

Gene Arters, Director

887-1018

Mission:

To exercise the standards, procedures and disciplines for the protection of life and property from natural and man-made disasters through effective public information, education programs and emergency operations planning.

The City of Norwich Office of Emergency Management & Homeland Security strives to protect life and property from natural and man-made disasters. Coordination and support in the four phases of Emergency Management, Mitigation, Preparedness, Response and Recovery within the NIMS (National Incident Management System) framework will continue to serve as the foundation to build upon.

Norwich Emergency Management monitored fifty three (53) weather events throughout the year with the most serious being Hurricane Sandy. Hurricane Sandy resulted in a level -1- Emergency Operations Center activation that remained open for thirty six (36) hours. The Emergency Management Response Division, under the direction of Fred Stone, Deputy Director, handled over 1,000 calls for assistance that ranged from storm readiness calls, sandbags, evacuations, etc.

Other Accomplishments:

Norwich Emergency Management received grants in excess of \$58,000.00 to provide an automated "Sandbagger" unit that is capable of producing 2,000 sandbags per hour.



Additionally, a mass care response trailer was received. This trailer is loaded with various equipment, cots, wheel chairs and other equipment needed to handle the requirements of persons with disabilities at a public shelter.



Norwich Emergency Management conducted or participated in nineteen (19) seminars and table-top exercises.

Emergency Management Deputy Director continues campaign to recruit volunteers for the CERT (Community Emergency Response Team).

March 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 City Council 7:30- Council Chambers	3	4	5	6	7
8 Daylight Savings 	9	10 Board of Education 5:30- Kelly Middle School	11	12	13	14
15	16 City Council 6:30- Council Chambers	17 St. Patrick's Day City Plan 7:00 - 23 Union St. 	18 Ash Wednesday	19	20 Spring Begins 	21
22	23 Redevelopment Agency 5:00—Room 210 City Hall	24 Harbor Management 5:00—Room 219 City Hall	25	26	27	28
29 Palm Sunday	30	31				

Finance/Treasurer

Joshua Pothier, Comptroller
Brian Curtin, Treasurer

823-3702
823-3740

Finance Description

The Finance Department's 12 employees are responsible for procurement, payroll, accounts payable, accounting and reporting, tax collection, debt management, information technology and risk management.

Goals & Action Plans

Here is a summary of the progress made on the goals and action plans mentioned in the 2012-13 and 2013-14 budgets.

- Identified a solution called ePayables which was implemented in August 2013. We also began paying vendors by Automated Clearing House (ACH) in April 2014.
- Reduce redundancy in payroll process by implementing decentralized time entry directly into our payroll system: Was not able to make any progress on this goal during this time period as a result of the turnover in the Accounting Generalist positions. We will continue to work on this in 2014-15.
- Continue to consolidate the city's servers by utilizing NPU's fiber optic network: Work with NPU to determine whether the city can achieve long-term savings by making technology changes such as VOIP, consolidating disaster recovery systems, etc. Changed out police server with a virtualized server which will allow us to consolidate a few servers in the future. City Council adopted an \$800,000 bond ordinance for technology upgrades. The City will be replacing phone systems, virtualizing and consolidating servers and purchasing some software which should greatly improve operational efficiency.

What Else Happened in Finance?

 **Audit (Comprehensive Annual Financial Report)** – the audit of our fiscal year 2012-13 financial statements was completed in December 2013. We received our 21st consecutive Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA) for our 2012-13 CAFR.

 **Budget** – the 2014-15 budget was adopted by the City Council on June 2, 2014. We were notified in September 2013 that our 2013-14 budget document earned the 14th consecutive Distinguished Budget Presentation Award from the GFOA.

Hurricane Sandy, Blizzard Charlotte – We coordinated over \$1 million in FEMA reimbursement requests for all city departments between these two storms.

Tax Collection – Our current levy tax collection rate for General Fund taxes is working back towards the pre-recessionary collection rate of 96.75% that we achieved in 2007-08. Here are some highlights of the tax collection activity during the past two years:

- Online tax payments increased by 10.12% in 2012-13
- Collected taxes on 10 properties through a tax sale and added five properties back to the tax rolls through an auction.
- Proposed an ordinance which was adopted by the City Council as Ordinance 1695 in January 2014 which added a \$2 fee for every motor vehicle reported as delinquent to the Connecticut Department of Motor Vehicles.
- Accelerated the transfer of delinquent motor vehicle and personal property taxes to our collection agency by one year in January 2014.

Purchasing – Issued over 110 invitations to bid and 20 requests for proposal, including: City Hall iron staircase renovation, Norwich Fire Department pumper truck, Ice Rink management.

Information Technology

- Cleared 4,800 service calls
- Replaced over 70 computers
- Changed out the Police Primary Server with a virtualized server
- Updated Fire HQ training room with a built-in A/V system
- Replaced IMC server at the Police Department



September 2013 - Joseph Ruffo, Comptroller, retired after over 26 years. Joshua Pothier was promoted from Deputy Comptroller to Comptroller.



Fire

Kenneth Scandariato , Fire Chief
Emergency: 911

Routine Calls:
892-6080

The Norwich Fire Department administrative offices and Office of the Fire Marshal are located at 10 North Thames Street.

Our Motto: "Loyal To Our Duty" Proudly Serving the City Since 1903

The Norwich Fire Department is a geographically based operation with two strategically placed fire stations. Front line resources include 3 triple Class A pumpers, 1 tower ladder, 2 marine units, 1 forestry unit and a shift commander's rapid response vehicle complete the fleet.

We provide fire prevention, fire and public life safety service to the CCD, as well as, regular response to the Town consolidated district (TCD). Fifty-two percent (52%) of all requests for emergency services both in the City and Town, are answered by the men and women of the Norwich Fire Department 24/7/365. The Department also provides regional advanced Hazmat response.

What We Do

Emergency Medical, Fire Suppression, Public Service Calls, Fire Prevention Fire Investigations, Fire Inspection, Fire Public Education, HazMat Response

Call Breakdown	2012-13	2013-14
Fire	490	
Hazmat	132	
Medical/Rescue	1633	
Public Service	205	
Total	246	

Our People, Organization and Performance are Our Highest Priorities

Volunteer Fire Departments

East Great Plains
 142 Newton Street

Chief Patrick Daley 860-886-0392

Laurel Hill
 509 Laurel Hill Road

Chief Aaron Westervelt 860-892-1973

Occum
 76 Taftville-Occum Road

Chief Rob Patton 860-822-8285

The Occum Fire Department was established on August 4th, 1943 and is a small department located in the northern section of Norwich. The department covers four square miles of rural area. The department attends local events to promote fire prevention and holds five chicken BBQ's annually to help make purchases inside the department. We have three fire service vehicles; a 1991 Peirce fire truck with a ten-man cab, a 1997 Ferrara fire truck with a six-man cab, a 2005 Chevy Silverado light duty rescue / utility vehicle and defender inflatable boat. Last fiscal year the department ran 184 various calls for service.

Taftville
 32 Providence Street

Chief Timothy Jencks 860-887-6676

Yantic
 33 Wisconsin Avenue

Chief Frank Blanchard 860-887-2221

Achievements:

- Won Life Safety Achievement Award for zero fire deaths
- Brought 5 new members into the department and hosted a State Certified Fire Instructor 1 Class
- Continued to work with the Taftville Fire Company to operate the Norwich Underwater Search & Rescue Team – "DIVE 23"; currently on line and able to respond
- Worked with all Norwich Fire Companies to enhance apparatus responses, bulk equipment purchases, reviewed all apparatus currently in service and looked at the future equipment needs of the City's entire fire service
- Participated in several public education events: Touch a Truck, Kindergarten First Day Truck Ride, Backus Safety Camp, Two open house events in Occum and Taftville. Dodd Stadium Fire awareness
- Completed FCC narrow banding update

April 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3 Good Friday City Hall Closed Passover	4
5 Easter Sunday 	6 City Council 7:30-Council Chambers City Manager presents proposed 2015-16 budget	7 Department Budget Hearings Board of Education Time & Place TBD	8 Department Budget Hearings	9 Department Budget Hearings	10	11
12	13 1st Budget Public Hearing	14	15	16	17	18
19	20 City Council 6:30-Council Chambers	21 City Plan 7:00 – 23 Union St.	22	23	24	25
26	27 Redevelopment Agency 5:00—Room 210 City Hall	28 Harbor Management 5:00—Room 219 City Hall	29	30		

Human Resources

Brigid Marks, Director

823-3836

Responsibilities:

- Provide supportive services to all City departments and the Department of Public Utilities
- Administer the provisions of the City's Merit System Rules
- Ensure compliance with state and federal employment laws (i.e. American with Disabilities Act & Family and Medical Leave Act)
- Applicant recruitment and testing to establish eligibility lists of candidates for appointment to all vacant classified positions in the City
- Labor negotiations, record retention, benefit administration and pension administration for active employees and retired employees
- Work with the City Personnel Pension Board to coordinate the Employee's Retirement Fund
- Coordinate programs to promote employee safety, well being and morale
- Coordinate the City's safety programs, employee assistance programs and random drug and alcohol testing program for employees with a commercial driver's license



2014 NOBLE Diversity Event

***The City of Norwich is an equal opportunity employer and is committed to the recruitment, training, and promotion of qualified individuals. For information about possible job openings visit-
www.norwichct.org***

Accomplishments:

- Negotiated and came to agreement with seven unions for concessions.
- Reduced cycle time for both insurance enrollment/changes and pension processing by obtaining direct access to insurance carrier and trustee for pension.
- Redesigned the employee/retiree insurance firm divisions and health benefit plans to comply with OPEB requirements.
- Automated access to all job descriptions.
- Negotiated and came to agreements on three wage re-openers and one collective bargaining agreement.
- Converted retiree pension payment to an in-house system, saving the pension plan \$34,000 annually.
- Investigated and implemented retiree tracking status through SSA.
- Established a Positive Work Environment Committee to explore ways in which to be more customer-friendly to internal and external customers.
- Established and continued outreach efforts and programs to attract a more diverse applicant base. Collaborated with Police and Fire Department to establish outreach teams/programs.
- Negotiated and came to agreements on four collective bargaining agreements.
- Automated EEO-4 reporting process.
- Developed and implemented a summer diversity internship program in conjunction with Norwich Free Academy and Norwich Tech.
- Re-established the Diversity in Employment Committee. Attended numerous outreach events.
- Automated medical benefit deductions to ensure accurate reporting as required by the Affordable Care Act.
- Completed implementation of assistive listening device in Council Chambers.
- Implemented city-wide harassment prevention training program.
- Continuous improvement and implementation of innovative examinations.

May 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4 City Council 7:30-Council Chambers Tentative Budget Adoption	5	6	7	8	9
10 Mothers Day 	11 2nd Budget Public Hearing	12 Board of Education 5:30 – Kelly Middle School	13	14	15	16 Armed Forces Day
17	18 City Council 6:30-Council Chambers	19 City Plan 7:00 – 23 Union St.	20	21	22	23
24	25 Memorial Day City Hall Closed	26 Redevelopment Agency 5:00—Room 210 City Hall Harbor Management 5:00—Room 219 City Hall	27	28	29	30
31						

Human Services

“A Multi-Service Municipal Department”

Beverly Goulet, Director

823-3778

**Adult & Family Division
80 Broadway**

“Over 77 years of service to the community”

The Adult & Family Division of Norwich Human Services provides immediate assistance to residents in crisis & helps residents to become self-reliant and improve their socio-economic status. This division also provides administrative and operational support to the Youth & Family & Senior Divisions.

- Leveraged revenue in excess of \$330,000 per year to assist residents & the local economy
- Participated in a pilot program to rapidly re-house families in shelter & divert families from entering shelters
- Offer rent/mortgage assistance under the following programs: EFSP, Disaster Relief Account, Unified Relocation Assistance Program
- 2012-13 served 61 residents in the City’s winter shelter; housing found for 50%
- 2013-14 shelter closed; directed resources to permanent housing strategies, diversion and rapid re-housing
- Instrumental in establishing the first State coordinated access for families to enter shelter
- Local point of application for Operation Fuel, EFSP & project Warm-up; served over 500 residents annually amounting to over \$88,913 per year in assistance
- Provided employment assistance to over 500 residents; 100 residents found & maintained employment; provided training to 14 people in health care fields, trained 17 homeless and assisted them in finding employment and provided childcare assistance
- Coordinated the IRS VITA program; assisted 500 residents annually in filing their income tax
- Assisted 990 low income residents annually to receive \$470,000 in rebates from the State of CT Renters Rebate Program
- Administer the Kinship & Respite Program for the State’s Judicial Department
 - Coordinate an Adopt a Family holiday program
 - Safety Net Team provided 750 children with new backpacks & supplies

**Youth & Family Services
80 Broadway**

“Since 1974 Norwich Youth & Family Services has provided counseling, case management and family support services to Norwich’s youth and families”

- Leveraged \$844,335 to support youth programming in Norwich in 2012-14
- Added a new summer program “Summer, Jam & Learn” which offered a structured, goal oriented program to 35 juvenile justice youth in the first two years
- Employed 243 young people through the Summer Youth Employment Program
- Worked with 102 young people in the Cool Directions work education & training program
- Served 627 youth in Tier 2 programming efforts such as Strengthening Families, Girls Circle, Juvenile Review Board, Public Schools, NFA Families with Service Needs Boards, Teen Leadership, Norwich Youth Action Council, Summer Jam, Summer Youth Employment Program, Cool Directions, Counseling Services and Youth Impacted By Addiction Group
- Served 4,176 program participants in Tier 1 programming category; regional work with the Community Coalition for Children, grandparents Raising Grandchildren Group and marijuana education efforts
- Served as the coordinating agency for the Norwich Prevention Council and The Norwich Suicide Prevention Alliance
- Saw the installation of Norwich’s Prescription Drug Drop Box
- Conducted workshops on marijuana and alcohol education and coordinated substance abuse programming for youth
- Trained 347 youth, teachers and citizens in suicide awareness prevention and sponsored “Take the First Step” walk a thon in 2013 and 14
- Serviced an estimated 19,155 participants in large group/community event collaborations

**Rose City Senior Center
Mahan Drive**

“Built in 1994, The Senior Center is a focal point for senior activities and programming”

- Provided seniors with a wide range of services, i.e. exercise programs, information forums, special activities, outreach services and daily activities
- In 2012-14 several grants were obtained that directly affect the well-being of our older adult population:
- A total of \$131,150 combined grant with the Town of Montville provided out of town medical transportation for disabled seniors in the towns of Norwich, Uncasville and Montville
 - The Preventative Health Clinic was awarded a \$25,000 grant in 2012-13 and 2013-14 from the Edward & Mary Lord Foundation, providing for seniors a weekly walk-in clinic, foot care, physicals, cholesterol and diabetic screenings, blood pressure checks, etc. The grant also enabled the hiring of a new registered nurse.
 - Awarded a \$6,500 federal grant each year from Senior Resources for a Benefits Counselor
 - Received \$690,000 from the State Bond Commission to be used for upgrades at the Senior Center
 - Started “Coffee with the Captain” in collaboration with the Norwich Police Department to bridge the gap between senior citizens and police
 - Began collaborations with nursing programs at both Norwich Tech and Three Rivers
 - Partnered in the AARP Tax Assistance program; over 400 tax returns filed at no cost to seniors
 - Offers the services of a Notary Public and volunteer opportunities, lending library, access to computer and internet services and assistance in applying for State or Federal benefits
 - The Rose City Senior Center houses a gift shop, greenhouse, billiard room, library, ceramic room and multi-purpose rooms

**Reminder:
June is Dog
Licensing Month**



June 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 City Council 7:30-Council Chambers Final Budget Adoption	2	3	4	5	6
7	8	9 Board of Education 5:30- Kelly Middle School	10	11	12	13
14 Flag Day 	15 City Council 6:30-Council Chambers	16 City Plan 7:00 - 23 Union St.	17	18	19	20
21 Father's Day Summer Begins 	22 Redevelopment Agency 5:00—Room 210 City Hall	23 Harbor Management 5:00—Room 219 City Hall	24	25	26	27
28	29	30				

Otis Library

Robert Farwell, Director

889-

The Otis Library, Norwich's public library since 1851, provides the community with the resources for intellectual stimulation, employment and recreation, all accessible to anyone who wants to put them to use. While the physical library remains a keystone in the revival of downtown, the Library also shares its resources beyond its edifice through initiatives, collaborations and community liaisons.

Accomplishments

- Selected as a finalist for the National Medal for Library and Museum Services, which "honors outstanding institutions that make significant and exceptional contributions to their communities."
- Cultivated over \$70,000 for space allocation, including contributions from foundations and local government. Received a state building grant for revisions to the Library's physical space that enhance services to the general public. Construction began in June with a completion date of October 2015;
- Increased Annual Fund income by 20%; income from the library's annual Evening with an Author event netted over \$30,000;
- Enrolled over 500 Norwich children in the Library summer reading program, helping to prevent loss of skills over the summer months;
- The Norwich Food Service program selected Otis Library as a summer lunch site in 2013 to ensure that children have the proper nutrition when school is out of session. The Library served more than 600 lunches in 4 weeks;
- Expanded our student internship program to include both Land Library at Norwich Free Academy and Three Rivers Community College, encouraging students to explore librarianship as a career path;
- Developed partnerships with Norwich Community Cinema, United Community & Family Services, Southeastern Connecticut Mental Health Authority, the Southeastern Connecticut Cultural Alliance and Art Reach;
- Fifth year of O'tis a Festival: a marketplace of all things creative, an annual event that attracts thousands of residents and visitors to the City center. For the November 2013 O'tis a Festival 1,974 visits were recorded, a one day record!

These successes ensure that Otis remains an integral part of the lives of its community and residents.

Planning & Neighborhood Services

Peter Davis, Director

823-3766

Responsibilities

- Provide technical assistance to the land use commissions
- Process land use applications
- Prepare the Capital Improvement Plan and the Plan of Conservation and Development
- Administer & enforce State & City building, housing and zoning codes
- Provide assistance to developers including coordination with other City agencies
- Administration of City Geographic Information Systems

Accomplishments

- Participated in Manager's Capital Planning Committee
- Participated in Municipal Bond Rating process
- Participated in Mayor's Strategic Planning process
- Assisted Redevelopment Agency with completion of Brownfield Area Wide Plan initiative
- Facilitated completion of 2013 Plan of Conservation & Development update
- Initiated update of Comprehensive Plan process (Zoning Regulations & Map)
- Assisted Harbor Management Commission in analysis of potential boat launch relocation
- Initiated modifications of Property Maintenance & Blight ordinances
- Assisted City in securing \$200,000 State DECD Grant for Environmental/Brownfield Assessment of Shipping Street area
- Reviewed and processed over 2,000 permit applications within department divisions

July 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4 Independence Day City Hall Closed
5	6 City Council 7:30-Council Chambers	7	8	9	10	11
12	13	14	15	16	17	18
19	20 City Council 6:30-Council Chambers	21 City Plan 7:00 – 23 Union St.	22	23	24	25
26	27 Redevelopment Agency 5:00—Room 210 City Hall	28 Harbor Management 5:00—Room 219 City Hall	29	30	31	

Louis J. Fusaro, Police Chief

Police
www.norwichpolice.org
Emergency Calls: 911

Routine Calls: 886-5561

RECRUITMENT & HIRING:

Fiscal Year 2014 – The Norwich Police Department experienced significant turnover in its supervisory ranks during this year. The well-earned retirements of Deputy Chief Warren Mocek, Lieutenant Christopher Ladd and Sergeants Michael Belair, James Tetreault and Patrick Mickens left a void of approximately 125 years of police experience and institutional knowledge.

Eight (8) recruit officers were hired and sent to the CT Police Academy. In addition, one (1) lateral hire Certified Officer was sworn in. Seven of the nine have since completed their respective Field Training Period and have been assigned to the Patrol Division.

For the second year in a row the Police Department through the Federal COPS Office, was awarded a competitive \$575,000 grant to hire four (4) additional officers for Community Policing, with the targeted effort and goal to reduce gun violence in our city.

UNIFORMED POLICING:

March 2014 – The Community Policing Unit was expanded by four (4) officers, bringing the total to eleven (11). The additional officers enable the Department to provide Community Policing Patrols into Downtown, the villages of Greenville and Taftville seven days a week during the Evening Shift hours. This enhancement also provided the department with the ability to schedule Community Policing Patrols in the neighborhoods on a more regular basis during the day shift hours.

CRIME:

Calendar Year 2013 – Norwich saw a continued decline in violent crime rates. 10 year lows were achieved in the overall violent crime rates and in the specific areas of rape & robbery. In the same period, the national trend saw an increase in violent crime. Norwich Police Department's successes are a direct result of the City Council's strong support of increased staffing for Community Policing and the dynamic efforts of our dedicated police officers.

TRAFFIC ENFORCEMENT

November 2013 – The Norwich Police Department continues to go after alternative funds sources in the form of grants to augment city funding.

The Department was awarded \$82,600 in grant funding for Highway Safety from State Department of Transportation that was focused on proactive DUI and hazardous violations enforcement over holiday periods through October, 2014. As a result the Department participated in local, regional and statewide educational/enforcement/safety programs. Throughout the year, over the major holidays, the Police Department participated in grant funded aggressive DUI enforcement campaigns. In addition, at a 100% reimbursement rate, the police department received \$7,500.00 DOT Highway Safety grant, to participate in the bi-annual "Click It or Ticket" safety campaign by holding checkpoints for enforcement and educational purposes.

CIVIC OUTREACH - 2013

August 6th, 2013 – The annual National Night Out Against Crime was a huge success. It's "America's Night Out Against Crime", an effort to promote involvement in crime prevention activities, police-community partnerships, neighborhood camaraderie and send a message to criminals letting them know that neighborhoods are organized and fighting back.

October 22nd, 2013 – The annual DARE Red Ribbon Rally brought together OVER 400 5TH GRADE students from various Norwich schools and our police officers. This event marks the beginning of the DARE Program and is an exciting way for the students to take a class pledge towards a drug and violence free community. This year's rally included guest speakers, games, raffle prizes, live music and a K9 narcotic demonstration that was enjoyed by all.

December 2013 – The "Stuff-A-Cruiser" event was great success and toys were gathered for the Tommy Toy Fund and served over 6,000 needy children and families during the Christmas holiday season.

December 2013 – The Departments Juvenile Unit and Chaplains were once again successful in holding the "Secret Santa" program this year. This program focused on children of underprivileged families by providing gifts for them, ensuring them an pleasant Christmas.

August 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3 City Council 7:30-Council Chambers	4	5	6	7	8
9	10	11	12	13	14	15
16	17 City Council 6:30-Council Chambers	18 City Plan 7:00 – 23 Union St.	19	20	21	22
23	24 Redevelopment Agency 5:00—Room 210 City Hall	25 Harbor Management 5:00—Room 219 City Hall	26	27	28	29
30	31					

Public Utilities

John Bilda, General Manager

887-2555

Norwich Public Utilities (NPU) provides four utilities to the City of Norwich – natural gas, electricity, water and wastewater collection. Established in 1904, NPU is municipally-owned and governed by a five member Board of Commissions and Sewer Authority, who represent the best interest of the citizens they represent.

Our mission is to make Norwich a better place to live, work and do business.

Accomplishments:

- Continued to build upon & leverage the Municipal Area network (MAN). Recently connected the Norwich MAN with the CT Education Network to help improve communications capabilities throughout CT.
- Continued building the Drinking Water Infrastructure Improvement Program. FY14 highlights included receiving CT Public Health design approval for replacement of infrastructure at the Deep River Drinking Water Treatment Plant, completion of a pilot test for design of a filtration upgrade at the Stony Brook treatment plant and other various upgrades which will be paid for through a combination of state grants and low interest loans from the Drinking Water Revolving Fund.
- NPU continued the design of a \$100 million wastewater treatment plant upgrade project and completed the design in FY2014.
- Completed & submitted to DEEP for approval the Long Term Control Plan. The goal is to eliminate all combined sewer overflows in Norwich within the next 20 years.
- On June 6, 2014, NPU received APGA's SOAR Silver Award. The SOAR Program recognizes public gas systems that have achieved excellence in the operation of their natural gas utility, specifically in the four areas of system integrity, system improvement, employee safety and workforce development.
- On May 2, 2013, NPU received the American Public Power Association's Reliable Public Power Program's Platinum Award. In receiving a platinum designation, NPU is among a select group of less than 100 utilities out of over 2,000 public power companies nationwide and the only one in CT.

- On March 6, 2013, NPU's Greeneville and Occum hydroelectric facilities were certified by the Low Impact Hydropower Institute. The Institute's certification process is intended to protect multiple ecosystems qualities, including river flows, water quality, fish & wildlife and other environmental indicators of a healthy ecosystem around hydropower facilities and dams as well as meeting recreational and cultural preservation needs.
- NPU continues to lead the state in natural gas service expansion with \$11 million in total bond funding approved by the citizens of Norwich. Over the past 2 fiscal years, NPU has installed more than 8 miles of gas main and 9 miles of services to 561 new residential and commercial customers.



September 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7  Labor Day City Hall Closed	8 City Council 7:30 Council Chambers Board of Education 5:30 – Kelly Middle School	9	10	11 <i>We will never forget!</i> 	12
13 Rosh Hashannah	14	15	16	17	18	19
20	21 City Council 6:30 Council Chambers	22 Yom Kippur Begins Harbor Management 5:00—Room 219 City Hall	23 Fall Begins 	24	25	26
27	28 Redevelopment Agency 5:00—Room 210 City Hall	29	30			

Public Schools

Abby Dolliver, Superintendent

www.norwichpublicschools.org

823-6284

2012-13

One of the basic goals of Norwich Public Schools during the 2012-2013 school year was to “Create A Culture of Understanding the Value of Education.” This goal was addressed through many new and exciting initiatives. We focused on school intervention and redesign plans at our Network, Alliance, Focus, and Review schools. We transitioned to a new accountability system described in Connecticut’s approved No Child Left Behind Waiver (School Performance Index (SPI), District Performance Index (DPI), Teacher and Administrator Evaluation). The district prepared for and began to implement the Common Core State Standards as we expanded non-fiction reading and writing. The receipt of Alliance and Network funding necessitated the increased monitoring of our plans’ implementation. We prepared for and piloted the Smarter Balanced Assessment, which will take the place of the long standing Connecticut Mastery Tests. During the 2012-2013 school year we also updated our security and safety plan and procedures. In August of 2012, John B. Stanton Elementary School was adopted by the State of Connecticut as one of four Commissioner’s Network Schools and received \$1.34 million in additional funding to support improvement efforts. Through the work of our District Data Team our district improvement plan was focused general priorities which addressed student achievement, parent and community engagement and a positive school culture and climate.



2013-14

Norwich Public Schools made strategic changes throughout the district to produce a greater impact on student achievement in the areas of curriculum, early learning, parent engagement, choice schools, extended learning and technology. A new literacy curriculum was implemented to focus on the individualized needs of students, as well as, putting the district on the same literacy schedule. It follows the Common Core Curriculum Standards and is based on a workshop model that integrates reading and writing throughout the daily subject matter. A new math curriculum was purchased called, “Math in Focus.” It provides real world problem solving through hands-on experiences and is supported by various technology to keep students engaged. An Early Learning Center was established at the Bishop School. Family Liaisons were hired and impacted elementary and middle schools to initiate greater parent involvement, remediate student attendance issues, provide family literacy workshops to parents and increase multilingual communications. Four of the seven elementary schools were in various stages of change to their base structure in order to provide unique learning opportunities for students to allow parents more choice in their child’s education when moving to Norwich based on where they chose to live. Technology created a better infrastructure. Through grant and city funds switches, cabling, and wireless access points were installed; a student information system was purchased and implemented; desktops, laptops, iPads, Smart Boards and interactive projectors were bought for use by students and teachers.



October 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5 City Council 7:30-Council Chambers	6	7	8	9	10
11	12 Columbus Day City Hall Closed 	13 Board of Education 5:30- Kelly Middle School	14	15	16	17
18	19 City Council 6:30-Council Chambers	20 City Plan 7:00 - 23 Union St.	21	22	23	24
25	26 Redevelopment Agency 5:00—Room 210 City Hall	27 Harbor Management 5:00—Room 219 City Hall	28	29	30	31 Halloween 

Public Works Department

Barry Ellison, Director

823-3789

Fiscal year 2012-13 was a challenging but successful year for the Public Works Department. The year was heavily impacted by two federally declared disaster events – Superstorm Sandy and the Blizzard of 2013. Despite lengthy and costly responses to these disaster events the Public Works Department still managed to resurface 6.8 miles of City streets applied preventative maintenance measures to an additional 6.0 miles, secured 80% grant funding for the resurfacing of approximately ¼ mile of Wisconsin Avenue and substantially completed the restoration of the ornamental cast iron fence and stairways at City Hall.

Superstorm Sandy hit Norwich on October 29, 2012. At the peak of the storm Sandy downed hundreds of trees and tree limbs, knocked out power to thousands of properties around the City and resulted in tidal flooding in many areas around Norwich Harbor. Norwich Public Works worked hand in hand with several City agencies, including Norwich Public Utilities, to keep vital roads open during the storm and in the clean up and power restoration effort. Additional brush collection routes were added in response to the enormous amount of trees and brush that came down during the storm. It took until the end of November 2012 to finally resume normal department activities.

Just 3 months later, on Friday, February 8, 2013, the Blizzard of 2013 hit Norwich. The storm duration was approximately 30 hours and dumped between 26 and 30 inches of snow around the City. Public Works’ initial response lasted 34 hours, while a small crew remained on for an additional 6 hours to attempt to make all roads passable to at least one lane of traffic. By Sunday, February 10th all roads were confirmed passable. With the steadfast management and efforts of Public Works’ crews and assistance from Norwich Public Utilities, Norwich Recreation and hired private contractors, City offices were closed for only two days and Norwich Public Schools for only three days. Norwich was open for business and commerce far earlier than surrounding communities following not only the Blizzard of 2013, but also following Hurricane Irene and Superstorm Sandy.



Main Street, February 10, 2013 (day after 2013 Blizzard)

Norwich Public Works resurfaced 6.8 miles of streets, including a part of New London Turnpike, Canterbury Turnpike, Newton Street, Broadway, Union Street and Lawler Lane to name a few. Public Works also applied preventative maintenance treatments such as crack sealing and stone chip sealing to an additional 6.0 miles of streets. Overall, the combination of resurfacing and preventative maintenance measures resulted in meeting the goal of resurfacing our streets on a 20-year cycle.

The project to restore and rehabilitate the cast iron external stairways and ornamental fencing around City Hall was also substantially completed in fiscal year 12-13. The project was 50% funded by a State Historic Preservation Office grant, previously secured by Public Works. The project beautifies City Hall and will ensure that these historically significant features are preserved for many decades to come.

Public Works purchased and put into service what we believe to be the first compressed natural gas (CNG) Public Works dump/plow truck in the State of Connecticut. The truck was custom specified by our Fleet Maintenance and Streets & Parks staff to ensure it will operate year round and perform on Norwich’s narrow, hilly streets. In fact, two-thirds of all Public Works’ fleet purchases in the last two years have been alternative fuel vehicles (ATV), which is in accordance with a March 2011 Resolution of the Norwich City Council. Fuel cost savings resulting from these purchases are being tracked and will be reported when sufficient data to support firm conclusions have been collected.

Significant design and permit work on bridge rehabilitation projects relating to the Sherman Street bridge, Sunnyside Street bridge and Montville Road bridge also occurred in fiscal year 12-13. Two of these projects are being at least 80% funded by State and Federal grants secured by Public Works. Construction is expected to begin on one or more of these bridges in 2014.

Lastly, the Public Works Department managed the construction of approximately 440 linear feet of new sidewalks in Greenville, funded by Community Development Block Grants and an additional 2,050 linear feet of sidewalk, funded through the Capital Improvement Sidewalk Program. Construction of new sidewalks enhances pedestrian safety and reduces accidents caused by the convergence of pedestrian and motor vehicle traffic on City streets.

November 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Daylight Savings Time Ends 	2	3 Election Day 	4	5	6	7
8	9 City Council 7:30-Council Chambers	10 Board of Education 5:30— Kelly Middle School	11 Veterans Day City Hall Closed 	12	13	14
15	16	17 City Plan 7:00 – 23 Union St. Harbor Management 5:00—Room 219 City Hall	18	19	20	21
22	23 City Council 6:30-Council Chambers Redevelopment Agency 5:00—Room 210 City Hall	24	25	26 Thanksgiving Day City Hall Closed 	27 City Hall Closed City Hall Lighting Ceremony	28
29	30					

Recreation Department
823-3791

The Recreation Department strives to provide recreational opportunities and facilities that will promote health and fitness and enrich the quality of life of Norwich residents.

Accomplishments

In addition to providing a wide variety of programming for all ages:

- September 2012-Installed stone at base of canoe launch in McKeon Park
- November 2012-Replaced sign at McKeon Park
- April 2013-Trimmed tree blocking lights on the Hamilton Avenue football field
- June 2013-Installed a scoreboard on T1 softball field at Ouellet Park
- 2013-resurfaced the Dickenman Filed infield with clay & resurfaced DePina Field
- 2014-Replaced roofs on dugouts at the Moriarty Baseball Field
- 2014-Replaced stone dust on roadway to rear parking lot at Ouellet Park
- 2014-resurfaced and replaced bark mulch on Jenkins Park playscape
- 2014-resurfaced roadway and replaced stone dust at the Hamilton Avenue playground
- 2014-Replaced underground power lines at Fontaine Field



Uncas Health District

Patrick McCormack

823-1189

The Uncas Health District continues to provide high quality local public health services to the residents of Norwich and surrounding communities since 1988. the spread of illness is still our primary goal. To achieve that end, we employ a professionally trained staff with a variety of expertise.

In 2012-2013, our environmental health staff saw a dramatic increase in requests for assistance with bedbugs. A brochure was developed to assist landlords and tenants with ways to address bedbugs and trainings have been conducted upon request, including a well-received presentation to the Norwich Landlord Association. Partnering with Backus Hospital, the "Cocoon Program" was implemented to immunize close family members of infants and prevent cases of pertussis in response to a nationwide outbreak. Whether we are partnering with area agencies such as Backus Hospital, UCFS and TVCCA, or independently conducting outreach, we are expanding activities to include blood pressure screenings, lead screenings, tobacco cessation, and vaccinations. Our nurse also works closely with area school nurses. The District continues to be the regional lead agency for the Medical Reserve Corps (MRC) and the lead agency for Mass Dispensing Area #38. In October 2012, Hurricane Sandy tested the District's ability to respond to a public health emergency.

The Uncas Health District is committed to be accessible and visible to the community. In an effort to improve these areas, the District began a social media campaign utilizing Twitter and Facebook accounts, updating its website and logo, and re-branding the agency. District staff received new uniforms and badges, vehicles were outfitted with the new logo, and additional signage was added at office locations. It is our hope that the image of the District will continue to be more prominent and the public will utilize all of our pathways to access available services.

In FY 2013-2014 the Environmental Health Staff of the District completed over 300 complaint inspections in the City of Norwich, inspected 182 licensed food establishments, in addition to inspections of wells/septic systems, daycare facilities, tattoo shops, salons, pools/spas, bathing water, among others. Health Education staff completed 152 health insurance enrollments during the year and enrolled 49 individuals in smoking cessation classes in the first two months of the program. In addition, the public health nurse continues to vaccinate residents and provide education on topics such as the new Diabetes Self-Management Program. Finally, the District staff members completed a Statewide Strategic National Stockpile Exercise to plan for the receipt of material in the event of a public health emergency.

December 2015

Note:

- Meeting schedules are subject to change
- Information on municipal meetings may be obtained from the City Clerk
- Not all meetings are reflected in this calendar, please check the website for additional meetings, www.norwichct.org

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6 Hanukkah Begins 	7 City Council 7:30-Council Chambers	8 Board of Education 5:30- Kelly Middle School	9	10	11	12
13	14	15 City Plan 7:00 – 23 Union St. Harbor Management 5:00—Room 219 City Hall	16	17	18	19
20	21 City Council 6:30-Council Chambers Winter Begins 	22	23	24	25 Christmas Day City Hall Closed 	26 Kwanzaa Begins
27	28	29	30	31 New Year's Eve 		

City of Norwich Profile



Demographics

Land Area (sq. miles)	27.1	5,009
Pop./Sq. Miles (2012)	1,500	718
Per Capita Inc. (2012)	\$27,903	\$37,807
Households (2012)	16,645	1,360,184

<i>Population</i>	Town	State
2010	40,493	3,577,845
2011	40,085	3,580,709
2012	40,502	3,590,347



Age Distribution (2011)

	0-18	18-24	25-49
Norwich	9,309-23.2%	3,469-8.7%	13,982-34.9%
State	829,573-23%	343,959-9.5%	1,213,300-33.6%
	50-64	65+	Total
Norwich	7,889-19.7%	5,436-13.6%	40,085
State	711,463-19.7%	511,778-14.2%	3,610,073

CITY OF NORWICH BUDGET SUMMARY

REVENUES	2012-13	2013-14
General Revenue	\$10,806,292	\$ 11,852,056
Education Grants	34,926,705	34,247,816
10% NPU Gross Revenues	7,450,994	7,182,802
Taxes to be Raised	61,545,856	63,189,017
Total	\$114,729,847	\$116,471,691
APPROPRIATIONS		
General Operations	\$36,766,068	\$ 38,160,230
Debt Service	5,164,332	5,455,558
Education	70,385,212	70,535,212
Capital Improvements	2,414,235	2,320,691
CCD Fire District	6,582,363	7,052,701
TCD Fire District	554,376	544,639
Norwich Public Utilities	88,331,135	82,579,354
Total	208,921,615	206,648,385

City of Norwich Boards, Commissions and Committees

Board of Appeals (Building Code)

Scott Barbarossa
 Frank W. Blanchard
 Peter Procko
 Charles Scott Learned
 Thomas Cummings

Board of Assessment Appeals

Dennis Riley
 Demo Angelopolous
 Les King

Board of Public Utilities Commissioners (Sewer Authority)

Robert Groner
 James Sullivan , Chairman
 Larry Goldman
 Diana Boisclair
 Grace Jones

Board of Review (Dangerous Buildings)

Sofee Noblick
 Richard A. Caron, Sr.
 James M. Quarto
 Gary Schnip, Chairman
 Andrew Zeeman
 Joe East

City Harbormaster

Michael Valentine

Commission on the City Plan

Frank Manfredi
 Arthur Sharron, Vice-Chair
 Les King
 P. Michael Lahan
 Ralph Page, Chairman

Community Development Advisory Committee

Angela Duhaime
 Edward Derr
 Kylene Thompson
 Democles Angelopoulos
 Les King
 Brian Eckenrode

Ethics Commission

Ira Misenheimer
 Joseph Sastre, Chairman
 Tamara Lanier
 Kathryn Lord
 Patrick McMahon

Harbor Management Commission

Alan H. Bergren, City Manager
 J.P. Mereen, Chairman
 Alderman Pete Desaulniers
 Alderman William Eyberse
 Gerald Martin
 Richard C. Benoit
 H. Tucker Braddock

Historic District Commission

Pam Muccilli
 Gideon Loewenstein, Chairman
 Nancy O'Neil
 Judith Harding Hamblen
 Charles Scott Learned

Housing Authority

Paul Gauthier
 Marion Rucker
 Alice Cunningham
 Hector Baillargeon, Chairman
 Wilma Sullivan

Inland Wetlands, Water Courses and Conservation Commission

Richard Morrell, Vice-Chair
 Ralph Page (COCP)
 Dr. Jeremiah Lowney
 Barbara Rothstein
 Douglas Lee
 Philip Kiley
 Raymond Baribeault, Chairman

Mohegan Park Improvement and Development Advisory Committee

Barry Ellison (PW Dir. Ex-officio)
 Kerry Bilda
 Brandon Hyde, Chairman
 Mikel Middleton
 Tinothy Smith
 Mark Bettencourt (Ald.)

Norwich Baseball Stadium Authority

Gary Carignan
 Thomas Cummings
 Robert Demars
 Matthew Fortin
 Michael Jewell
 Robert Reed
 Sean Ryan
 Gary Schnip
 Peter Slocum

City of Norwich Boards, Commissions and Committees, Cont.

Norwich Golf Course Authority

Bernard Caulfield
David DiBattista
Michael Driscoll
John Paul Mereen
Richard Podurgiel
Richard Strouse
Charles Whitty

Norwich Housing Authority

Alice Cunningham
Marion Rucker
Wilma Sullivan
Hector Baillargeon, Chairman
Paul Gauthier

Norwich Ice Arena Authority

Joann Beguhl
Mark Bettencourt (Ald.)
Pete Desaulniers (Ald.)
Angela Duhaime
Michael Goldblatt
Gary Makowicki
Cheryl Ritaccoo

Personnel and Pension Board

John John
Paul Schroder, Chairman
Andre Rosedale
Scott Suplita, Vice-Chair
Shiela Hayes

Public Parking Commission

Alan Bergren (City Manager)
Pete Desaulniers (Ald.)
William Nash (Ald.)
Terell Wilson (Ald.)
Olive Buddington, Chairwoman
Jeffrey Lord
Sean Ryan

Recreation Advisory Board

John Iovino
Robert Spayne
Raymond Stewart
Mark Bettencourt (Ald.)
William Nash (Ald.)

Redevelopment Agency

Anthony Jacobs
James Quarto, Chairman
Thomas Sullivan
Marjorie Blizard
Robert Buckley, Vice-Chair
Leland Loose
Sofee Noblick
H. Tucker Braddock Jr.
Mark Kulos

Rehabilitation Review Committee

Rodney Bowie
Joe East
Gary Evans
James Roberts
James Troeger
Terell Wilson

Senior Affairs Commission

Margaret Aldrich
Genevieve Bergendahl
Olive Buddington
Michael Lahan
Jacquelyn Randall

Thames Valley for Community Action Board of Trustees

Deb Monahan

Volunteer Fire Relief Fund Committee

Richard Benoit, Chairman
Alan Bergren
Joseph Kochanski
John John
Karen Mankowski
Brigid Marks, Vice-Chair
Joshua Pothier
Thomas Quinley
Robert Aldi
Donald Leary

Uncas Health District

Patrick McCormack (Director of Uncas Health)
Frank J. Jacaruso, Jr.
William Warzecha
JoAnn Merolla-Martin
Jane O'Friel

Youth Service Advisory Board

Erin Wood
Angela Duhaime
Duncan Profitt
Kay Eyberse
Michael McKinney
Jodi Vara
Kevin Saythany
Laura Konieko
Vouise Fonville
Soledad Metcalf
Calla Tetreault

Zoning Board of Appeals

Henry R. Olender, Jr.
Joseph J. Jacaruso, Vice-Chair(Chairman)
Raymond Dussault
Dorothy Travers
Marc Benjamin, Chairman

2012-13 City Council Members

Mayor Peter Nystrom

Pro-tem Pete Desaulniers

Mark Bettencourt

H. Tucker Braddock Jr.

Charles Jaskiewicz III

Debereg Hinchey

Sofee Noblick



*This issue of the City of Norwich 2012-14 Biennial Report is dedicated to
Joseph Ruffo, City Comptroller from 1988-2014.*

We wish him a happy retirement!

This report was prepared entirely by the Office of the City Manager:

Alan H. Bergren, City Manager

Jill Brennan, Executive Assistant